

Johnston Ocular Prosthetics, Inc.

Lisa C. Johnston, BCO, BADO
Specialist in Making Artificial Eyes Since 1954
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ARTIFICIAL EYE CLINICS

By Appointment only for Raleigh, Greenville, Charlotte, Savannah, Benson, and Surrounding Areas

Call: (919) 207-2515 or Toll Free 1-866-895-1840

Dear Friend,

Thank you for entrusting your ocular prosthetic care to **Johnston Ocular Prosthetics**, **Inc**. We value our relationship and look forward to continuing our service to you in the future.

We have sad news that my father, Edwin R. Johnston has passed away, November 8, 2014. He was loved by all, and will be dearly missed by so many. Due to the increased family demands we will not be mailing out our annual clinic schedule until further notice.

We still desire to do our utmost to care for your entire ocular prosthetics needs. Your ophthalmologist's office or you can email us at office@jopinc.com or by calling our Benson, NC main office @ 919-207-2515 to request an appointment, since we have rearranged our schedule to be by appointment only.

To better understand all the services we offer, you're invited to browse our website at www.JOPInc.com. You will soon discover how everything we do serves to enhance not only your appearance but comfort as well. Our use of the latest digital camera technology and innovative procedures assures the best looking and best fitting prosthesis.

It is now a requirement from most insurance companies for ALL APPOINTMENTS, either for a new prosthesis or only a machine polish and resurfacing, that you please bring a <u>Letter of Medical Necessity</u> from your ophthalmologist.

In order to get started, we require a \$650 deposit for your new prosthesis, unless you have NC Medicaid. The same is true if you're coming for your semi-annual machine polish and resurfacing, please bring the \$100 fee. Payment is expected at time services are provided. We No longer are accepting any credit cards, we apologize for any inconvenience.

We're always here to assist you. Don't ever hesitate to call or email our Benson, NC office if you have any questions.

Sincerely,

Lisa C. Johnston, BCO, BADO Board Certified Ocularist Johnston Ocular Prosthetics, Inc.